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You should address your notification to:

Physical address: 7A Lorong 8 Toa Payoh, #04-01, Singapore 319264

Email address: info@caritas-singapore.org

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In addition to the information we collect directly from you, we also monitor and track usage of our website, viewing and traffic patterns, customer behaviour, and other similar information. We compile this information into a statistical aggregate and use this information for internal purposes which include improving our Site, our offerings, our operations, and our service.

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Donations

The manner, mode and means in which donation transactions are made on this Site shall be as specified and required by Caritas Singapore.

Any donation made to a specific organisation and/or specific cause will be for that particular organisation and/or cause only, unless otherwise specified.

Unless in exceptional circumstances, all donations made through this Site are non-refundable. The user shall have the responsibility to stop any erroneous donations before the payment is made to Caritas Singapore. Where any request for refund is necessary in exceptional circumstances, such request, accompanied by the reasons, must be received by Caritas Singapore within three working days of the donation, and Caritas Singapore may agree to the refund subject to its right to apply a fee for the refund.

The user is aware and agrees that the amount of donations received by Caritas Singapore on this Site shall be the net amount after deduction of any bank or payment gateway charges.

Caritas Singapore will issue acknowledgment of receipt electronically as soon as may be practicable upon receipt of the donations.

Caritas Singapore may be obliged to disclose the information of the donation received on this Site whenever required by law and regulations.

Regular Donations

The user may set up regular or recurring donations ("**regular donations**") to Caritas Singapore through this Site. The same rules and conditions governing this Site shall apply to each payment under the regular donations.

When a regular donations instruction is set up on this Site by a user, an ongoing series of donations at regular intervals would be deemed to be instructed and authorised by that user starting on the day of the first donation in that series until further notice of cessation of donations by the user.

By setting up the regular donations, the user has authorised the payment service provider of Caritas Singapore to request funds from the user's credit or debit card on the relevant recurring day of the relevant period that the user has stipulated on this Site.

Any cancellation of the regular donations can be done by emailing Caritas Singapore at donate@caritas-singapore.org.

The user shall ensure sufficient funds for the payment of regular donations and shall be liable for all fees and charges by any third party such as a bank or payment service provider relating to the set up and operations of the regular donations.

Activities & Volunteering

A user of this Site who signs up for volunteering and/or any other activities held by Caritas Singapore shall do so subject to the terms and conditions of this Site as well as the relevant terms and conditions applicable to Caritas Singapore volunteers and to any specific activity as may be set out in handbooks or event notices.

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2. Receive news and updates from Caritas Singapore on its volunteering opportunities and upcoming events;
3. Grant Caritas Singapore all right, title and interest in all photographic images, video and/or audio recording (including any images, video and/audio recordings of volunteers or participants) made by Caritas Singapore at the request or direction of Caritas Singapore at such activity, including but not limited to, any royalties, proceeds or other benefits derived from such photographs or recordings, for the purposes of publicising Caritas Singapore and its activities.

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If any provision of this Agreement is found to be invalid by any court having competent jurisdiction, the invalidity of such provision shall not affect the validity of the remaining



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